

## MEETING MINUTES

<b>Project Name:</b> IPRS	<b>Doc. Version No:</b> 1.0	<b>Status:</b> Final
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**Meeting Name:** IPRS Core Team Meeting  
**Facilitator:** Thelma Hayter, DMH  
**Scribe:** Debra Haraway  
**Date:** 6/16//04  
**Time:** 10 - 11 a.m.  
**Location:** Crossroads, Conference Room 3

**IPRS Core Team Attendees:**

Betty Cogswell  
 Bobby Minish  
 x Cathy Bennett  
 x Cheryl McQueen  
 x Debra Haraway  
 Deborah Merrill  
 Gary Imes  
 x Joyce Sims  
 Kellie Fessler  
 x Paul Carr  
 x Rick Debell  
 x Thelma Hayter  
 Jeffrey Poole

**Others:**

x Tim Sullivan  
 Christie Harris  
 x Carmen Mattocks  
 x Sharlene Bryant

**Attendees:**

Alamance-Caswell	Onslow
Albemarle	x OPC
x Catawba	x Pathways
x Centerpoint	Pitt
x Crossroads	Riverstone
Cumberland	Roanoke-Chowan
x Durham	x Rockingham
x Eastpointe	x Sandhills/Randolph
x Edgecombe-Nash	SE Center
x Foothills	SE Regional
x Guilford	x Smoky Mountain
Johnston	x Tideland
Lee-Harnett	x VGFW
x Mecklenburg	x Wake
x Neuse	x Western Highlands
x New River	Wilson-Greene

**Agenda:**

<b>Item No.</b>	<b>Topics</b>
1.	<p><b>Division and EDS Review</b></p> <p><b>Review June 11 checkwrite results</b></p> <p><b>Upcoming checkwrites:</b> June ,18, 25, July 9, 16</p> <p><b>Tim Sullivan:</b> Update Medicaid issues-Guilford Duplicate Claims</p> <p><b>BugCentral Status</b></p> <p><b>Key CSRs</b></p> <p><b>Operations Support:</b> File Maintenance, Security, and Help Desk</p>
2.	<p><b>Area Programs</b></p> <p><b>Roll Call</b></p> <ul style="list-style-type: none"> <li>• <b>Review June 11 checkwrite results</b></li> <li>• <b>Questions/comments about upcoming checkwrites-June 18, 25, July 9, 16</b></li> <li>• <b>AGENDA ITEMS</b></li> <li>• <b>Approved 5/26 &amp; 6/2 minutes for posting</b></li> <li>• <b>Provider Project</b></li> <li>• <b>Working on documentation to be e-mailed</b></li> <li>• <b>Internal provider number are in the system</b></li> <li>• <b>State Wide Rates have been sent-E-mail sent to AP's on 6/15/04</b></li> <li>• <b>IPRS Questions or concerns</b></li> <li>• <b>Tim Sullivan &amp; Christie Harris – MMIS updates</b> - Status on EOB 7000 Adjustments</li> <li>• <b>Medicaid questions or concerns</b></li> <li>• <b>Any other area program questions/comments</b></li> <li>• <b>DMH and/or EDS Concluding Remarks</b></li> <li>• </li> </ul>

**Next Meeting: June 23, 2004**

**For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.**

**ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)**

<b>Item No.</b>	<b>Topics</b>
1.	<b>Review June 11 checkwrite results-</b> 13 area programs were suspended for this checkwrite so Settlement process could occur.
2.	<b>Upcoming Checkwrites: June 18, 25, July 9, 16.</b>  Adjustments-1100 work sheets need to be keyed in. 200 need to be batched and keyed today. Received another pack of adjustments today.
3.	<b>Tim Sullivan- Update Medicaid issues- EOB 7000,</b> same status. Tim having a meeting today on where we stand. It's on the Medicaid side not IPRS.  Guilford claims- this is resolved.
4.	<b>Bug Central Status: 5</b> 2 in review 3 in customer review.  Cathy is going to follow up on bug 237545 and will get back with Cheryl.
5.	<b>Key CSRs:</b> Same as last week. We are on schedule.
6.	<b>Operations Support – File Maintenance, Security-</b> received a file maintenance request yesterday that will be completed before July 1. The request to modify edit process 60 from last week was completed on 6/11/04.

**ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)**

<b>Item No.</b>	<b>Topics</b>
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| 1. | <b>Roll Call</b> (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.) |
| 2. | <b>Review June 11 Checkwrite</b> –no comments<br><b>Questions/Comments about upcoming checkwrites:</b> June , 18, 25, July 9, 16            |

3. **AGENDA ITEMS**

**Approved 5/26 & 6/2 minutes for posting-** Approved, will post.

**Provider Project-**still working on this. Thelma will send documentation to you as soon as possible. It may be next week.

**Internal provider number-** They are in the system-you can verify your information. You will have three internal provider numbers that begin with I. The division wants to track how you are divesting services. This is for attending providers and just for services you will be providing in house.

**Q.** What screen do you go to find the numbers?

**A.** Go to the provider screen and select the 2<sup>nd</sup> one. Put in your base number. Thelma will check into the area programs who can't see there info.

Starting with dates of service July 1 you will need the attending provider number to be different from the billing provider number.

**Q.** Can you change the effective date of the Attending Providers from July 1, 2004?

**A.** yes we can set it up starting with July 9th checkwrite they will have an effective of May 1<sup>st</sup>.

**Q.** How do you know what provider number to pick if the staff work with all 3 area (DD,MH, & SA)

**A.** Just choose the one the individual provides the most type of service to. If there is a problem, the division will call you. The documentations will explain more about the internal attending provider numbers.

**Q.** When will the screens be available, and what info will you need?

**A.** July 1. The three internal attending provider for each AP have been enrolled by the division. As you have new attending providers, you will need to enroll them.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

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4.
  - **State Wide Rates have been set - e-mail sent to AP's on 6/15/04**

Rick has received numerous questions on the new rates. Rick will send out an updated rate change list once we get the consolidated list. It will also be posted on the website.

**Q.** We didn't see the rates for case support and staff travel, why?

**A.** The staff travel has been dropped. When we do the rates, travel is part of the units. This was done so that there would not be double payments.

**Q.** What is the status on Array of services?

**A.** Cheryl is waiting to get the new CMECD pop group finalized. Will send out once finalized.

Procedure Codes YP498, YP499, YP110 & H0002 will not be paid for DOS after 7/1/04.

**Q.** Provider State rate? Can you explain?

**A.** The rates for services were based on the current rates in IPRS less 13 % .

**Q.** Can we use the contract rates you gave us

**A.** yes

**Q** Are the providers aware that travel is apart of the new rate?

**A.** Yes they should be aware travel was included in the rate.

**Q.** when do expect to see the 2414 report updates with the new rates?

**A** Should be updated today.

After 6/25 checkwrite we will start using DOB from 837 instead of the eligibility file. This is important for child pop groups. This should not cause any changes on your part. This is just an FYI.

**Q** We received an e-mail that TNC money was deposited. How do we know what account to post it to?

**A.** The budget office is working on this. Don't spend the money until we get the accounts straighten out. Just post in a holding account for now.

**Q** Is there a report on the web that shows TNC reports?

**A** There are two reports, IPPR6051-detailed report and IPPR6101-accumulative monthly summary report.

**Q** (Smokey) -I was expecting a lot more money, is there going to be more?

**A.** Call Rick on this.

**Tim Sullivan-MMIS updates and status on EOB 7000 adjustments-** We will not get them done at the end of the month. Tim is having a meeting today regarding this issue .This is a Medicaid issue not IPRS.

**ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)**

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5. Any other area program questions/comments: N/A
6. DMH and/or EDS Concluding Remarks: N/A

**Action Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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**Issue Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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